

KMM INSTITUTE OF POST GRADUATE STUDIES



(Affiliated to S.V. University, Tirupati.)

Ramireddipalle (Vill), Narasingapuram P.O. Tirupati - 517102.

Phones : 0877 - 2289105, 2289106

Website : www.kmmips.info E-mail : kmmips@gmail.com

KMIPS/MCA-01/GRC-20

Date:05-11-2020

PROCEEDINGS OF THE PRINCIPAL

Sub:- Complaints cum Grievances Redressal Committee-Constituted – Reg.

According to AICTE (Redressal of Grievance of Students) Regulations, 2019, Student Grievance Redressal committee has been constituted with the following composition for the academic year 2019-20.

GRIEVANCE REDRESSAL COMMITTEE

1	Dr. K. Venkata Ramana	Principal	Chairman
2	Mr. S. Muni Kumar	Associate Professor	Member
3	Mr. G. Ananthanath	Associate Professor	Member
4	Mr. K.Purushotham	Assistant Professor	Member
5	Ms. C Yamini	Assistant Professor	Member
6	Ms. I Madhavalatha	Assistant Professor	Member
7	Dr. G V Ramesh Babu	Assistant Professor Department of Computer Science SVU College of CM&CS SV University, Tirupati	Ombudsmen

The Grievance Redressal Committee (GRC) is established to address student's grievances regarding Academics, Administrative, & other institutional Concerns. The Committee ensures a fair, transparent and effective resolution of complaints.

To

1. Copy to All the above members
2. Copy to A.O
3. Copy to Website In-Charge

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KMIPS/MCA-01/GRC-21

Date:05-11-2021

PROCEEDINGS OF THE PRINCIPAL

Sub:- Complaints cum Grievances Redressal Committee-Constituted – Reg.

According to AICTE (Redressal of Grievance of Students) Regulations, 2019, Student Grievance Redressal committee has been constituted with the following composition for the academic year 2020-21.

GRIEVANCE REDRESSAL COMMITTEE

1	Dr. K. Venkata Ramana	Principal	Chairman
2	Mr. S. Muni Kumar	Associate Professor	Member
3	Mr. G. Ananthanath	Associate Professor	Member
4	Mr. K.Purushotham	Assistant Professor	Member
5	Ms. C Yamini	Assistant Professor	Member
6	Ms. I Madhavalatha	Assistant Professor	Member
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KMIPS/MCA-01/GRC-22

Date:05-11-2022

PROCEEDINGS OF THE PRINCIPAL

Sub:- Complaints cum Grievances Redressal Committee-Constituted – Reg.

According to AICTE (Redressal of Grievance of Students) Regulations, 2019, Student Grievance Redressal committee has been constituted with the following composition for the academic year 2021-22.

GRIEVANCE REDRESSAL COMMITTEE

1	Dr. K. Venkata Ramana	Principal	Chairman
2	Mr. S. Muni Kumar	Associate Professor	Member
3	Mr. G.V.S AnanthaNath	Associate Professor	Member
4	Mr. C Hemavathy	Assistant Professor	Member
5	Ms. C Yamini	Assistant Professor	Member
6	Dr. G V Ramesh Babu	Assistant Professor Department of Computer Science SVU College of CM&CS SV University, Tirupati	Ombudsman

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KMIPS/MCA-01/GRC-23

Date:05-11-2023

PROCEEDINGS OF THE PRINCIPAL

Sub:- Complaints cum Grievances Redressal Committee-Constituted – Reg.

According to AICTE (Redressal of Grievance of Students) Regulations, 2019, Student Grievance Redressal committee has been constituted with the following composition for the academic year 2022-23.

GRIEVANCE REDRESSAL COMMITTEE

1	Dr. K. Venkataramana	Principal	Chairman
2	Mr. S. Muni Kumar	Associate Professor	Member
3	Mr. G.V.S Anantha Nath	Associate Professor	Member
4	Mr. C. Yamini	Assistant Professor	Member
5	Mrs. S.Noortaj	Assistant Professor	Member
6	Dr. G V Ramesh Babu	Associate Professor Department of Computer Science SVU College of CM&CS SV University, Tirupati	Ombudsman

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KMIPS/MCA-01/GRC-24

Date:05-01-2024

PROCEEDINGS OF THE PRINCIPAL

Sub:- Complaints cum Grievances Redressal Committee-Constituted – Reg.

According to AICTE (Redressal of Grievance of Students) Regulations, 2019, Student Grievance Redressal committee has been constituted with the following composition for the academic year 2023-24.

GRIEVANCE REDRESSAL COMMITTEE

1	Dr. K. Venkataramana	Principal	Chairman
2	Mr. S. Muni Kumar	Associate Professor	Member
3	Mr. G.V.S Anantha Nath	Associate Professor	Member
4	Mr. C Yamini	Assistant Professor	Member
5	Mrs. S.Noortaj	Assistant Professor	Member
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KMIPS/MCA-01/GRC-25

Date: 05-12-2024

PROCEEDINGS OF THE PRINCIPAL

Sub:- Complaints cum Grievances Redressal Committee-Constituted – Reg.

According to AICTE (Redressal of Grievance of Students) Regulations, 2019, Student Grievance Redressal committee has been constituted with the following composition for the academic year 2024-25.

GRIEVANCE REDRESSAL COMMITTEE

1	Dr. K. Venkataramana	Principal	Chairman
2	Mr. S. Muni Kumar	Associate Professor	Member
3	Mr. G.V.S Anantha Nath	Associate Professor	Member
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ANNUAL REPORT OF GRIVANCE REDRESSAL COMMITTEE

(GRIVANCES RECEIVED & RESOLVED)

(FROM ACADEMIC 2019-20 TO 2024-25)

S.NO	GRIVANCES RECEIVED	REMARKS / RESOLUTION
1.	Complaints about poor maintenance of hostel bathrooms and inadequate drinking water supply.	The maintenance department was instructed to immediately repair the facilities, and water purifiers were installed. A periodic inspection schedule was implemented.
2.	Students reported slow Wi-Fi speed and lack of connectivity in certain areas of the campus.	Management & department upgraded the internet bandwidth and installed additional routers in weak signal zones.
3.	Hostel Students & Day Scholars has Complaints about hygiene, food quality, and high prices in the college canteen.	The college management & (GRC) Chairman personally conducted an inspection and instructed the canteen vendor to improve cleanliness. Food prices were reviewed and adjusted to reasonable rates.
4.	The Hostel students bought to the notice to the (GRC) regarding Insufficient water supply, especially during peak morning hours.	The hostel management adjusted water distribution schedules and installed additional storage tanks.
5.	Lack of proper waste management and cleanliness on campus.	Additional dustbins were placed at various locations, and a cleanliness drive was conducted. The maintenance staff was instructed to clean the premises more frequently
6.	Students reported Inadequate security, especially in isolated areas of the campus during late hours.	With the support of Management, (GRC) immediately has arranged more security personnel and additional CCTV cameras were installed in less-monitored areas.
7.	Students gave a Representation regarding provision of updating Software's as per the requirement course curriculum.	Considering it as a High Priority, Management & (GRC) has upgraded the lab with new computers, software, and additional lab kits.
8.	Lack of proper ventilation and air conditioning in the Labs	The maintenance team installed new air conditioning units to improve ventilation and temperature control.

S.NO	GRIVANCES RECEIVED	REMARKS / RESOLUTION
9.	Reports of senior girls students harassing juniors during hostel interactions.	A strict anti-ragging policy was enforced, and awareness programs were conducted, Disciplinary action was taken against those students involved in that activity.
10.	Students requested extended library hours, especially during exam season.	The library hours were extended by two hours during examination periods, and more digital resources were introduced.
11.	Student's reported that a Faculty Member's teaching methodology was difficult to understand, and the lectures lacked Clarity and making it hard to grasp key concepts.	The (GRC) conducted a feedback session with the students and discussed the concerns with the faculty member. The Faculty was encouraged to incorporate interactive teaching methodologies. Additional Remedial classes were arranged for students who needed further clarification on the subject.
12.	Students reported that Faculty Member does not provide enough examples while explaining the concept.	The head of the (GRC) suggested and instructed the Faculty Member to include more sufficient examples related to topics.
13.	The faculty is often late to the Class, reducing the teaching time.	The Department Head addressed the issue with the Faculty and ensured punctuality in future classes.


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